

The Role			
Location	Remote	Reports To	Foster Director
Weekly Time Commitment	5-15 hrs, variable	Direct Report(s)	Foster Homes

The Foster Coordinator manages and supports foster volunteers to ensure the well-being of animals in foster care at Pawsitive Match. This role ensures the smooth coordination of foster placements, fosters collaboration with the Shelter and Medical Teams, and plays a key role in matching animals with appropriate foster homes. Foster Coordinators provide support, guidance, and resources to foster families, ensuring that animals receive the best possible care before adoption.

The Responsibilities

- Match dogs and cats to suitable foster homes based on their needs, temperament, and the preferences of foster families.
- Collaborate with the shelter and intake teams to create and promote animal profiles to potential foster homes.
- Work with the shelter, medical, behavior, transport, and adoption teams to address foster home requirements and specific animal needs.
- Monitor a shared inbox throughout the day and respond promptly and professionally to emails.
- Manage challenging situations, such as rehoming animals when necessary.
- Serve as the primary point of contact for foster homes, answering questions and coordinating animal pick-ups and supply distribution.
- Ensure foster homes are supported and well-informed about the foster and adoption processes.
- Record all relevant information in the Animal Shelter Management



(ASM) system, including new foster home details, animal profiles, and incident reports.

• Review foster-submitted profiles and update ASM as needed.

The Person

- A community member in good standing.
- Organized, reliable, and able to follow direction or seek further support when needed.
- Excellent communication skills, with the ability to communicate professionally and patiently via email.
- Able to work well both independently and as part of a team.

Experience & Qualifications

- Familiarity with fostering rescue animals is an asset.
- Administrative Skills Computer Skills (Intermediate+) is an asset
- Administrative Skills Google Workspace is an asset
- Professional Writing Skills/Experience is an asset
- Training & Mentorship Experience is an asset